

HOW TO USE JP CONCIERGE



Personal Concierge Service



*For those customers who use Personal Concierge Service,
personal ID verification is NOT required*

1

Registration
[Sign in once registration is done]

2

CONTACT JP CONCIERGE for details of
arrangements

3

Service delivery after clearing
transactions

Shipping Concierge Service



*For those customers who prefer proxy buying,
personal ID verification regulated by law
is NOT required*

1

Registration
[Sign in once registration is done]

2

Confirm JAPAN ADDRESS
after ID verification

3

Enjoy shopping on
Japanese e-commerce

4

Domestic shipping to JP CONCIERGE
from Japanese retailers

5

International shipping from
JP CONCIERGE after clearing
transactions

2'

CONTACT JP CONCIERGE for
proxy buying

3'

JP CONCIERGE makes arrangements
on your behalf

Followed by JP CONCIERGE FAQs

JP CONCIERGE

FAQs



About JP CONCIERGE

Q1

Is JP CONCIERGE a hotel concierge or a travel agency?

JP CONCIERGE is Japan's distinguished English concierge. Beyond hotels and travel agencies, we specialize in crafting personalized experiences, avoiding packages. Our focus is on exceptional, tailor-made journeys for you.

Personal Concierge Service

Q4

We will be travelling all over Japan. What is the coverage of JP CONCIERGE?

JP CONCIERGE is your attentive personal concierge, dedicated to assisting and enhancing your experience throughout Japan.

Q5

If there was a sudden situation that needs concierge service during my stay in Japan, could JP CONCIERGE help out?

Certainly. 'CONTACT JP CONCIERGE' during service hours. For urgent matters, note the urgency in your message. Your comfort is our priority.

Shipping Concierge Service

Q2

What do you do with my verification documents for shipping concierge service?

Your trust is paramount. In compliance with the Act on Prevention of Transfer of Criminal Proceeds, JP CONCIERGE securely stores customer identification documents for 7 years, ensuring your privacy and security throughout the shipping process.

Q3

Can I ask for a DHL arrangement instead of Japan Post for shipping concierge service?

Absolutely. We're here to tailor the experience to your preferences. While additional charges may apply for DHL, we recommend Japan Post for an economical and reasonably fast choice. Your satisfaction is our priority.

Payment

Q6

Do you handle email communications for free?

Email interactions are part of our concierge service, invoiced for personalized assistance. We appreciate your concise and detailed communication incl. your budget for optimal support.

Q7

What payment methods are available at JP CONCIERGE?

We accept credit cards and Wise (<https://wise.com/>) with competitive exchange rates for your convenience.

JP CONCIERGE ELEVATING EXPERIENCES 1



Shakotan Blue: Hokkaido's Coastal Symphony

<https://www.kanko-shakotan.jp/en/>

Dive into Hokkaido's Shakotan Blue—a celestial masterpiece born from the sun's dance, the Sea of Japan, and the natural essence of the land, just an hour from Otaru. Whether strolling its invigorating paths alone or with friends, find joy in each step amidst Hokkaido's summer warmth, being mindful of heatstroke warnings.

After unraveling the cape's mysteries, savor an extraordinary lunch at a recommended sushi spot with the region's finest libations. Let Shakotan Blue be a journey where nature and culinary delights effortlessly intertwine, creating an unforgettable experience.

Biei's Blossoming Canvas: Shikisai-no-oka

<https://www.shikisainooka.jp/en/>

Discover the serene beauty of Shikisai-no-oka, the enchanting flower garden nestled in Biei, Hokkaido. Witness its stunning panorama, where hills burst into bloom throughout the year, gracefully avoiding the quietness of the snowy season. Enhance your experience with a leisurely buggy ride—gentle breezes, a myriad of colors, and an unpretentious yet memorable experience anticipate.

To add comfort and convenience to your journey, let JP Concierge arrange a convenient car service in the area, ensuring your exploration is as comfortable as the natural beauty that surrounds you.



Followed by JP CONCIERGE ELEVATING EXPERIENCES 2

JP CONCIERGE ELEVATING EXPERIENCES 2



Unveiling Kyoto's Tranquility: A Journey to Saihoji

<https://www.youtube.com/watch?v=p-ioTDYfdc8>

Explore Kyoto's hidden enchantments, where serenity weaves through the air, offering a respite from the city's hustle. Immerse yourself in the essence of Kyoto's aesthetics, discovering a subtle connection to your memories or even to your inner self, revealing unexpected wonders.

To experience Saihoji Temple, renowned for its moss-covered serenity, an advance reservation ensures the preservation of its tranquil ambiance. Entrust the details to your concierge, and let Saihoji Temple's unique blend of nostalgia and freshness eagerly await your arrival.

Ginkaku-ji's Enchanting Mountain Trail

<https://www.shokoku-ji.jp/en/ginkakuji/>

Embark on Kyoto's premier trekking experience in the rear mountains of Shokoku-ji, known as Ginkaku-ji. Although the trail may pose a slight challenge and necessitate vigilance for potential wildlife encounters, sticking to the designated path during daylight hours ensures a secure journey.

The allure of spring and autumn provides optimal conditions, transforming the landscape into a picturesque tapestry of nature. Reaching the summit unveils panoramic views that promise a truly liberating experience. This historical adventure stands out as one of Kyoto's distinctive highlights, blending nature's beauty with the echoes of the past.



Followed by JP CONCIERGE ELEVATING EXPERIENCES 3

JP CONCIERGE ELEVATING EXPERIENCES 3



Decoding the Culinary Charm of Japan

Tokyo, boasting the highest number of Michelin-starred restaurants globally, calls to culinary enthusiasts. Ever wondered what makes Tokyo's culinary scene extraordinary?

Uncover the reasons with JP Concierge, dedicated to securing reservations and expertly navigating exclusive establishments. Though we can't always guarantee reservations, our meticulous preparation boosts the chances even for first-time guests to indulge in Tokyo's culinary wonders. Here's to your unparalleled success on this gastronomic journey through the dynamic metropolis.

Elevating Experiences with JP

JP Concierge, led by Eri SETO, founder of passage LLC, delivers refined Japanese hospitality. After an international finance career, Eri, now a business consultant, studied hospitality comprehensively in a Swiss school.

Leveraging her expertise, Eri meticulously crafted the JP Concierge platform. Proficiency in Japanese is not a barrier; we strive to seamlessly enhance your experience with us. Committed to top-tier hospitality, our team ensures an exceptional and unforgettable time. Momo, the delightful black dog in the photo, is a cherished member of our team.



Followed by CONTACT JP CONCIERGE



JP CONCIERGE

My Account

JAPAN ADDRESS

PERSONAL DETAILS

IDENTITY VERIFICATION

ADDRESS BOOK

PARCEL INFORMATION

PAYMENT METHOD

PAYMENT CHECKOUT

SERVICE FEE

CONTACT JP CONCIERGE

CHANGE PASSWORD

CONTACT JP CONCIERGE

* indicates a required field.

Subject *

Please select

Comments/message *

Attach a file (PDF , jpg , gif , png)

Attach a file

Submit

